JESSE KENDALL

FLIGHT ATTENDANT

LOCATION: 123 Elm St, Miami, FL 33183

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PROFESSIONAL PROFILE

I am an ambitious professional flight attendant with exceptional skills in customer service. At the same time, I seek opportunities to maintain and uphold customer security, passenger safety, and comfort all in the name of a conscientious Corporate Flight Attendant. I am singularly dedicated to making every passenger's flight experience a completely memorable one through the provision of impeccable service.

CAREER HIGHLIGHTS

TRANS-ABC AIRLINES,
Miami, FL, Flight Attendant
2010 to Present

NORTH-CDE AIRLINES,
Miami, FL, Lead Flight Attendant

2010 to Present

- I ensured passenger safety and satisfaction according to FAA and company standards on MD80, DC-9, A319, A320, Boeing727 and 757 aircraft.
- Used cardiopulmonary resuscitation (CPR) and automated external defibrillator (AED) to assist passengers.

FGH AVIATION SECURITY,

Miami, FL, Airport Security Screener

2006 to 2010

- Screened passengers prior to entering concourse and at the gate prior to boarding aircraft.
- Selected as Concourse Lead; supervised up to 35 screeners in the largest concourse at Minneapolis – St. Paul International Airport.

EDUCATION & QUALIFICATIONS

XYZ Training College

Class of 2005

I vehemently completed 30 hours of extensive training that covered the skills and tools needed by today's corporate aviation flight attendant. Learned standard operating procedures that are utilized by most corporate aviation flight departments in the United States. Acquired a thorough understanding of catering practices and learned effective catering techniques for international trips.

Travel School of America

Certificate in Hotel/ Restaurant Management | 2002

I attended Travel School of America, where I obtained a Certificate in Hotel/ Restaurant Management after completion.

CORE SKILLS

- I am a team player with an excellent work ethic, which makes me flexible and dependable.
- A long-enduring reputation for exhibiting professionalism where customer comfort is concerned.
- Passion, patience, and commitment where the provision of superior service is concerned.
- Performance-driven even under high pressure.
- High EG and mental acuity.

TROPHIES AND AWARDS

- Annual Recurrent Certification received at the ABC TRAINING CENTER in Miami, FL.
- Re-certification, which was awarded at the TRANSPORTATION SECURITY ADMINISTRATION in Miami, FL in 20xx.
- Flight Safety Program Certificate received at the GHI INFLIGHT CAREER SERVICES in Miami, FL, back in 20xx.

LANGUAGES

English ? Italian ? German ? Japanese

HOBBIES & INTERESTS

Pottery ? Surfing ? Baking ? Reading ? Camping

INDUSTRY REFERENCES

Industry references are available upon request.